

# CooVox-U20 IP Phone System

for Small and Medium Businesses



First Mini Mobile PBX

No User License Fee
All Standard PBX features
Many Advanced PBX features
Smart Phone Integration

Firewall

Intrusion Detection

Enhanced Security Policies



The CooVox-U20 IP Phone System is the second generation of Mini IP Phone System launched by ZYCOO, meanwhile it's the first Mobile IP Phone System with the ability to use the GSM or UMTS (3G) module to connect to the mobile network for data transfer.

CooVox-U20 is a next-generation smart IP PBX System designed and optimized for today's business telecommunication needs. CooVox-U20 is an affordable, scalable, interoperable, secure and reliable solution which provides not only traditional PBX features such as Automated Attendant and Voicemail, but also many advanced features including Remote Extensions, Remote Office Connection, Conference Bridge, Call Recording, Call Detail Records (CDR), Automatic Call Distribution (ACD), Unified Messaging (Voicemail to Email), and many more features.

# **Highlights & Features**

- 30 IP Phone Registers/Extensions & up to 10 Concurrent Calls for cost-effective communication
- Fax to Email/Email to Fax
- Voicemail to Email
- Paging and Intercom function strengthens the working efficiency
- Monitor and Whisper
- HD Voice Codec G.722 for perfect voice quality
  - g security features protect your system from hacking

# **Telephony Configuration**

Model	FXO	FXS
CooVox-U20-A202	2	0
CooVox-U20-A211	1	1

GSM or UMTS (3G) is optional for configuration



# **System Specifications**

### **Call Features**

Call Back

Call Forward

Call Hold

Call Paging and Intercom

Call Park

Call Pickup

Call Queue

Call Recording

Call Routing

Blind Transfer

Attended Transfer

Call Waiting

Caller ID

Dial by Name

Music On Hold/Transfer

3-Way Conference

Video Call

## **PBX Features**

Black List

BLF (Busy Lamp Field)

CDR (Call Detailed Record)

Conference Room (3 Rooms)

Call Monitoring

DID (Direct Inward Dialing Number)

DISA (Direct Inward System Access)

Distinctive Ringtone

DND (Do Not Disturb)

DNIS (Dialed Number Identification Service)

Feature Codes

FOP (Flash Operation Panel) Status Monitoring

Follow Me

IVR (Interactive Voice Responses)

**Mobility Extension** 

Multi-Language Prompts

Multi-Language GUI

One Touch Recording

Phone Book

Phone Provisioning

Pin Set

Record File Download

Ringgroup

SIP Register with UDP/TCP/TLS

SIP Trunk

Skype for SIP

Smart DID Speed Dial

SRTP (Secure Realtime Transport Protocol)

T.38 Fax (Pass-through)

Time Based Rule

Virtual Fax

Voicemail & Voicemail to Email

# **System Capacities**

10 Concurrent Calls

Up to 30 IP Phone Registers/Extensions

Recording: 21,000 mins (.gsm); 3,000 mins (.wav) Voicemail: 21,000 mins (.gsm); 3,000 mins (.wav)

## **Codecs & Protocols**

Audio Codecs: G.722/G.711-Ulaw/G.711-Alaw/

G.726/G.729/GSM/SPEEX

Video Codecs: H.261/H.263/H.263+/H.264

Protocols: SIP (RFC3261)/IAX2 DTMF: RFC2833/SIP INFO/In-Band

#### **Network Features**

**DDNS Client DHCP Server** 

IPv4/IPv6/IEEE802.1Q

IP Assignment (PPPoE/DHCP/Static)

SNMP v1/v2

TR069

Static Route Table

Trouble Shooting (Ping/Traceroute)

PoE (Power over Ethernet)

VPN Client (N2N/L2TP/PPTP/OpenVPN)

VPN Server (PPTP/L2TP/OpenVPN, Up to 10 Users)

# **Security Features**

Refuse SIP Register DoS Refuse Abort Invite DoS

Refuse SSH Login DoS

Firewall

# Logs

**PBX** Log

Web Access Log

PBX Debug Log

#### Hardware Interfaces

1 Reset Button

1 Power Interface

1 Ethernet Interface

2 Analog Ports (FXO/FXS)

1 Interface for Optional UMTS Module

# **Hardware Specifications**

Processor: DualCore 500Mhz DSP

SDRAM: DDR2 128MB

Storage: 4GB SD Card

Power Supply: Input AC 100~240V, 50/60Hz;

Output DC 12V/1A

#### Environment

Working Temperature: 0 ~ 40°C Storage Temperature: -20 ~ 55°C Humidity: 5 ~ 95% Non-condensing

#### **Packings**

Dimension: 295 × 155 × 65mm

Weight/Unit: 0.8kg Unit /Carton: 10 Units Weight/Carton: 9kg











