



We Focus • We Deliver

IP PHONE SYSTEM

CooVox Series-U50

For Small and Medium Business

Quick Installation Guide

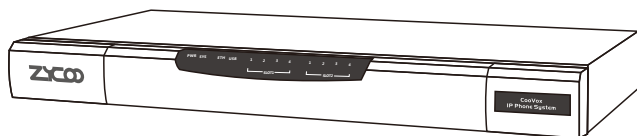


Table of Contents

1 Package Contents	02
2 Hardware Installation	02
2.1 Safety Precautions	03
2.2 Product Installation	05
2.3 Physical Connection	06
2.4 Led Definitions	07
3 Basic System Configuration	08
3.1 Web Login	08
3.2 Network Configuration	09
3.3 Choose the Module	10
3.4 Reset to factory	11
4 Further Configuration	12

1 Package Contents

Thank you for purchasing ZYCOO IP Phone System. These are the items Included with your IP Phone System purchase:



IP PBX



Power Adapter



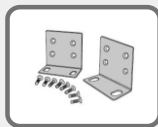
Quick Installation
Guide



Antenna (only for
GSM Module)



Warranty Card



Two mounting brackets
and fittings

2 Hardware Installation

The followings are the instructions for setting up ZYCOO Coovox-U50 IP PBX. Please refer to the illustration and follow the simple steps below to quickly install your IP phone.

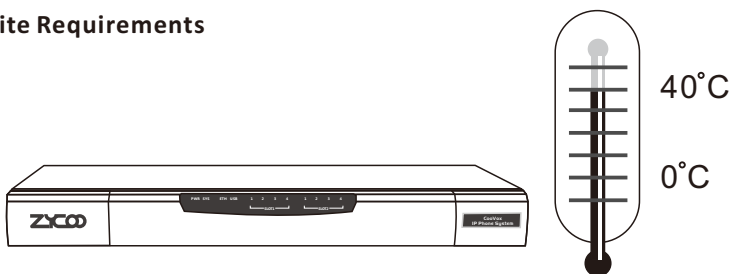
2.1 Safety Precautions

Notes:

To avoid any device damage and bodily injury caused by improper use, please observe the following rules.

- Keep the power off during the installation.
- Use only the power adapter provided with IP PBX.
- Make sure that the supply voltage matches the specifications indicated on the rear panel of IP PBX.
- To avoid the electric accident, do not open or remove the cover of IP PBX when it is working as well as off the power.
- Before cleaning the device, cut off the power supply. Do not clean it by the waterish cloth, and never use any other liquid cleaning method.

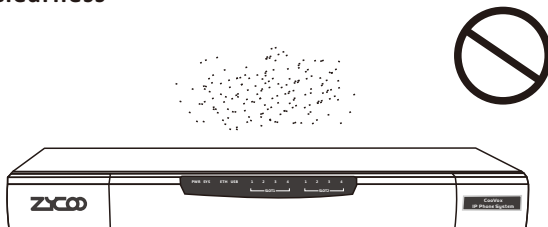
Site Requirements



To ensure normal operation and long service life of the device, please install it in an environment that meets the requirements described in the following subsection. Please keep a proper temperature and humidity in the equipment room. Too high/low humidity may lead to bad insulation, electricity leakage, mechanical property changes and corruptions. Too high temperature may accelerate aging of the insulation materials and can thus significantly shorten the service life of the device. For normal temperature and humidity of the device, please check the following table.

Environment	Temperature	Humidity
Operating	0°C~40°C	10%~90% Non-condensing
Storage	-20°C~55°C	5%~95% Non-condensing

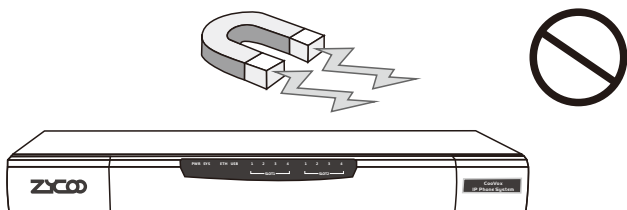
Clearness



The dust accumulated on IP PBX can be absorbed by static electricity and result in poor contact of metal contact points. Some measures have been taken for the device to prevent static electricity, but too strong static electricity can cause deadly damage to the electronic elements on the internal circuit board. To avoid the effect of static electricity on the operation of IP PBX, please attach much importance to the following items:

- Dust the device regularly, and keep the indoor air clean.
- Keep the device well grounded and ensure static electricity has been transferred.

Electromagnetic Interference

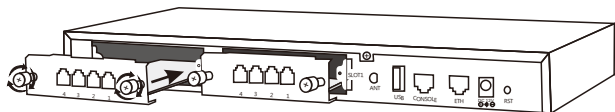


Electronic elements including capacitance and inductance on the device can be affected by external interferences, such as conducted emission by capacitance coupling, inductance coupling, and impedance coupling. To decrease the interferences, please make sure to take the following measures:

- Use the power supply that can effectively filter interference from the power grid.
- Keep the devices far from high-frequency, strong-current devices, such as radio transmitting station.
- Use electromagnetic shielding when necessary.

2.2 Product Installation

Module Installation



This IP PBX can support installing two extension modules at the same time.

Optional modules are as follows.

- | | | |
|----------------|---------------|---------------|
| ■ 4FXS Module | ■ 2GSM Module | ■ 1PRI Module |
| ■ 4FXO Module | ■ 4GSM Module | ■ 4BRI Module |
| ■ 2FXOS Module | | |

1. Check if the module is clean and intact.
2. Please ensure power of IP PBX is cut off.
3. Please ensure the direction of the module is correct (ZYCOO-logo side up).
4. Push the module into the module slot through the guide rail.
5. Tighten the locking screws on the both ends of the module.

- Do not touch any device on the module, just to prevent the module from being damaged by static electricity.
- This operation must be done with power cut off. The module does not support hot-plugging.

Please place the IP PBX on a steady platform

- Please set 5~10cm gaps around the device for air circulation
- Please avoid any heavy thing placed on the device.

CooVox-U50 is not a standard 19-inch rack-mountable device, but we can provide the mounting brackets to help you install the device to the rack if necessary.

CooVox-U50

Diagram illustrating the connection of various devices to the CooVox-U50:

- Analog Phone**: Connected to the PHONE ports.
- PSTN**: Connected to the PSTN port.
- Router**: Connected to the ROUTER port.
- Power Adapter**: Connected to the POWER port.

The device also features ports for **USB**, **CONTROL**, and **ETH**.

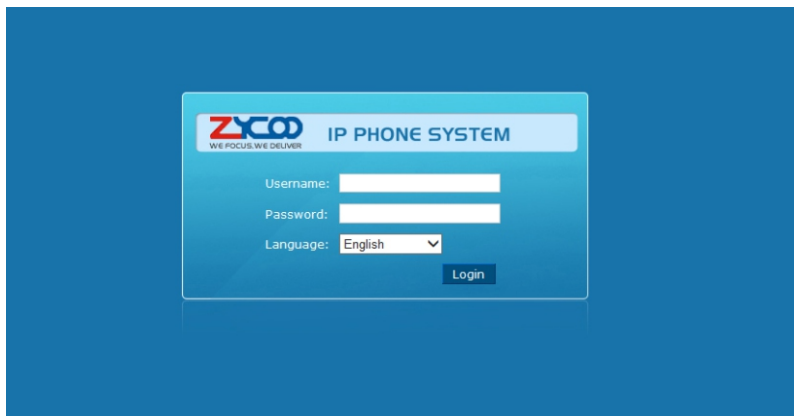
2.4 LED Definitions

Indication	Function	Status		Explanation		
PWR	Power Status	On		Power On		
		Off		Power Off		
SYS	System Status	Blink		System Works		
		Off		System Fails		
ETH	Data Status	Blink		Data Transport		
		Off		No Data Transport		
USB	U-disk or UMTS(3G)Status	Off		Module not running		
		On		Module Works		
1-4(SLOT1)	SLOT1 Status	FXS	Green	Channel Loading Success		
			Blink	Channel Ringing		
			Off	Channel Loading Failure		
		FXO	Red	Channel Loading Success		
			Blink	Channel Ringing		
			Off	Channel Loading Failure		
		GSM	Red	Channel Loading Success		
			Blink	Channel Ringing		
			Off	Channel Loading Failure		
		E1/T1 (PRI /R2)	L1	Red	Module Loading Success	
				Off	Module Loading Failure	
			L2	Red	CPE signal	
				Green	NET signal	
			L3	Off	No signal	
				Red	SS7 signal	
			L4	Green	MFCR2 signal	
				Off	No signal	
		BRI	Red	Disconnected/ Alarm		
			Green	Connected/ No Alarm		
			Off	TE Mode		
		1-4(SLOT2)	SLOT2 Status	FXS	Green	NT Mode
					Blink	Module Loading Failure
Off	Channel Loading Success					
FXO	Red			Channel Loading Success		
	Blink			Channel Ringing		
	Off			Channel Loading Failure		
GSM	Red			Channel Loading Success		
	Blink			Channel Ringing		
	Off			Channel Loading Failure		

3 Basic System Configuration

3.1 Web Login

- Step 1. Connect a computer and the CooVox device in the same network. IP address is usually in the 192.168.1.X range.
- Step 2. Start a web browser. To use the user interface, you need a PC with Internet Explorer (version 7.0 or higher), Firefox, Chrome.
- Step 3. Enter the default address “http://192.168.1.100:9999” of the CooVox device into the URL address box.
- Step 4. Enter the default username (admin) and password (admin). Then click “Login” to enter the Web-based user interface.



Default URL address: http://192.168.1.100:9999
Default Username: admin
Default Password: admin

3.2 Network Configuration

Step 1. Go to Network Settings → Network

» Home

» Operator

Basic

Inbound Control

Advanced

Network Settings

» Network

» Static Routing

» VPN Server

» VPN Client

» DHCP Server

» DDNS Settings

» SNMPv2 Settings

» Troubleshooting

Security

Report

System

Network

IPv4 SettingsIPv6 SettingsVLAN Settings

Ethernet Port Setup

IP Assign: Static

Hostname: CooVox-U50

IP Address: 192.168.1.100

Subnet Mask: 255.255.255.0

Gateway: 192.168.1.1

Primary DNS: 8.8.8.8

Alternate DNS:

Virtual Interface

☐ IP AddressV1: Subnet MaskV1:

☐ IP AddressV2: Subnet MaskV2:

SaveCancel

Step 2. Configure the network information

There are three types of network connection. They are Static, DHCP, PPPoE(Point-to-Point Protocol over Ethernet). You can find detailed settings in the user manual.

WAN Port Setup

IP Assign: Static

Hostname: CooVox-U50

IP Address: 192.168.1.100

Subnet Mask: 255.255.255.0

Gateway: 192.168.1.1

Primary DNS: 8.8.8.8

Alternate DNS:

3.3 Choose the Module

Go to System → Module Settings

When using the module except FXO/FXS/GSM, you need to set the module parameters with the below page.

SLOT 1	
Module Type:	<div>FXS/FXO/GSM ▼</div>
	<div>Save Cancel</div>

Module Type: Select the module type of the device slot.

- FXS/FXO/GSM module Default type. You don't need set anything for these modules.

- E1/T1 module

SLOT 1	
Module Type:	<div>E1/T1 ▼</div>
E1/T1 Settings:	
Mode:	<div>E1 ▼</div>
Signalling:	<div>CPE ▼</div>
Framing:	<div>CCS ▼</div>
Coding:	<div>HDB3 ▼</div>
CRC4:	<div><input checked="" type="checkbox"/></div>
	<div>Save Cancel</div>

■ ISDN BRI module

SLOT 1

Module Type:

ISDN BRI ▼

BRI Settings:

Type of Port 1:

TE ▼

Type of Port 2:

TE ▼

Type of Port 3:

TE ▼

Type of Port 4:

TE ▼

Save

Cancel

3.4 Reset to factory

To reset the IP address to the default IP Address “192.168.1.100” (ETH) or reset the login password to default value, press the hardware reset button at the front panel more than 5 seconds. After the device is rebooted, you can login the management WEB interface within the same subnet of 192.168.1.x.

Press the “Reset” button, and all the system data will be reset to default; so if possible, back up the configuration file before reset.

4 Further Configuration

Thank you for purchasing ZYCOO products. The above steps introduce simple configuration for CooVox – U50. For further configuration, please refer to the user manual. If you have other questions, please contact the local dealer or distributor from which you purchased this product.

You can also browse our online FAQ resource at ZYCOO website first to check if it could solve your issue. If you need more support, please contact ZYCOO support team.

ZYCOO online FAQ:

www.zycoo.com/html/Knowledge_Base.html

Support team email address:

support@zycoo.com

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