

Settings of Virtual Fax

1. Settings of SMTP Account

SMTP Settings:

SMTP Server:

Port:

SSL/TLS: ☒

☒ Enable SMTP Authentication

Username:

Password:

2. Test SMTP Account

SMTP Settings:

SMTP Server:

Port:

SSL/TLS: ☒

☒ Enable SMTP Authentication

Username:

Password:

Click the button “Send Test” after configuration, and enter the Email address in the following diagram.

Send Test

X

Email Address:

After entering the Email address, click “Send” to send the test mail.

  **Zycoo IP PBX Server**  **Test email**  2013年1月9日 09:18

Checking Email box, configuration is successful if the mailbox received the test email; otherwise, please check your account configuration.

3. Settings of Extension's Email

| Edit | | | | X |
|------------------|-------------------------------------|-----------------------|--------------------------|------|
| General | | | | |
| SIP: | <input checked="" type="checkbox"/> | IAX2: | <input type="checkbox"/> | |
| Name: | New User | | Extension: | 801 |
| Password: | 5S%SmBTja! | | Outbound CID: | |
| Dial Plan: | DialPlan1 | | Analog Phone: | None |
| VoiceMail | | | | |
| VoiceMail: | <input checked="" type="checkbox"/> | VM Password: | 1234 | |
| Delete VMail: | <input type="checkbox"/> | Email(FAX/Voicemail): | zycoo012@gmail.c | |

Configure **【Email】** on the page of **【Extensions】** . This Email is used to receive fax and voicemail for extension user.

4. Settings of Receiving Fax

There are several setting ways to receive fax.

- 1). Detect the fax automatically in the defined trunk and send the fax to the specified extension's Email.

Auto-Detect and Receive Fax in VoIP Trunk

| Edit SIP trunk 855 | | X |
|--|-------------------------------------|--|
| Description*: | test | |
| Host*: | 192.168.1.103 :5060 | |
| Outboundproxy: | | |
| Proxy Port: | | |
| Maximum Channels*: | 0 | |
| Prefix: | | |
| <input type="checkbox"/> Without Authentication | | |
| Username: | 855 | |
| Authuser: | 855 | |
| Password: | ●●●●●●●● | |
| Caller ID: | 855 | |
| <input checked="" type="checkbox"/> Advanced Options | | |
| Fromdomain: | 192.168.1.103 | Insecure: port,invite |
| DID Number: | 855 | Qualify: <input checked="" type="checkbox"/> 2 |
| Transport: | UDP | SRTP: <input type="checkbox"/> |
| Context: | Default | Language: Default |
| Auto Fax Detection: | <input checked="" type="checkbox"/> | Destination: New User(800) |
| Audio Codecs | | |
| <input checked="" type="checkbox"/> alaw <input checked="" type="checkbox"/> ulaw <input type="checkbox"/> G.722 <input type="checkbox"/> G.729 <input type="checkbox"/> G.726 <input checked="" type="checkbox"/> GSM | | |
| Video Codes | | |
| <input type="checkbox"/> H.261 <input type="checkbox"/> H.263 <input type="checkbox"/> H.263+ <input type="checkbox"/> H.264 | | |
| Save Cancel | | |

Enable **【Auto Fax Detection】** in VoIP trunk, and send the received fax to the Email of extension 800.

Auto-Detect and Receive Fax in Analog Trunk

New Analog Trunk X

Description: Port 1

Lines: ☒ 1

Prefix: _____

Advanced Options

Call Method: Order ▼

Busy Detection: Yes ▼ Busy Count: 3

Input Volume: 40% ▼ Output Volume: 40% ▼

Call Progress: No ▼ Progress Zone: US ▼

Flash Timing: 750 ReceiveFlashTiming: 1250

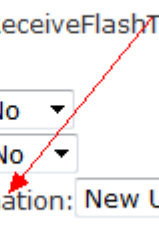
Language: Default ▼

Answer on Polarity Switch: No ▼

Hangup on Polarity Switch: No ▼

Auto Fax Detection: ☒ Destination: New User(800) ▼

Save **Cancel**



Enable **【Auto Fax Detection】** of Port 1 of analog trunk, and send the received fax to the Email of Extension 800.

- 2). When in IVR, press Relative Key to specified extension and receive fax

Edit working time X

IVR Settings

Name: working time Extension: 610

Welcome Message

Please Select: welcome ▼ [Custom Prompts](#)

Repeat Loops: 1 ▼

☒ Dial other Extensions

Keypress Events

| Key | Action |
|-----|---|
| 0 | Disabled ▼ |
| 1 | Goto Fax ▼ New User(866) ▼ |
| 2 | Disabled ▼ |
| 3 | Goto Fax ▼ New User(800) ▼ |
| 4 | Disabled ▼ |
| 5 | Disabled ▼ |
| 6 | Disabled ▼ |
| 7 | Disabled ▼ |
| 8 | Disabled ▼ |
| 9 | Disabled ▼ |
| * | Disabled ▼ |
| # | Disabled ▼ |

Save
Cancel

Configure the keypress event to see the example on the diagram above.

Dial 1, receive fax and send fax to Email of extension 866.

Dial 3, receive fax and send fax to Email of extension 800.

3). Define an extension's Email to receive fax in DID.

Define all incoming calls from Analog line to be transfered to fax.

Add Analog DID

Port: Port 1 ▼

Destination: Goto Fax ▼ New User(800) ▼

Save
Cancel

Define all the incoming calls from VoIP line matched with DID Number to be transfered to fax.

Edit
X

DID Number:
Destination: Goto Fax New User(800)

Save
Cancel

5. Settings of “Email to FAX”

Configure IMAP Account to receive Email.

Email to Fax

Enable:
Username:
Password:
IMAP Server:
SSL/TLS:
Access Code:
Dial Plan:

☒

☒

DialPlan1

Save
Cancel

Access Code: configure the access code for valid Email.

Dial Plan: configure the dialplan for outbound calls.

E.g.:

Sending fax to the telephone number 85337096, you need add prefix “9” before the phone number based on DialPlan1. So the subject of Email should be **zycootest=985337096**, and send the fax as attachment.

If there is extension, e.g.: fax number: 85337096 extension: 800, the subject of Email should be **zycootest=985337096-800**